

SEPTIC SYSTEM ALARM GUIDE

Septic systems can be equipped with special components that require an alarm to notify you of a problem. This guide was created to help you understand what your alarm means and what needs to be done once it goes off.

- Some septic systems have alarm panels to notify you of a problem, most alarm panels are located inside the home however in some cases they can be located outside. The alarm should have an audible alarm which will sound like a loud buzzing noise. Once you hear this and locate the alarm you can press the silence button located on the alarm panel. If for some reason this doesn't work, you can simply just unplug the alarm panel from the outlet as most of them are just plugged into a power source. The picture below is the most common alarm panel that is installed, some may vary but overall, it should look similar. Keep in mind the alarm itself can have issues so also keep an eye out for a red warning light instead of the audible alarm.

Alarm Panel



- Once the alarm is silenced you can contact us and let us know the alarm for your septic system has gone off. If this occurs after normal business hours, over the weekend, or during a holiday you can leave us a message or also send an email. If we are closed, we will contact you as soon as we get back into the office and in some cases, we may even reach out after hours to let you know we received your message. We will be able to provide service to you the next business day, we keep a variety of supplies in stock to complete these repairs.
- Keep in mind this an **urgent** situation but **not an emergency**, the septic system is designed to have extra room in the event of an alarm. So, you can typically use the bathrooms and take a quick shower for the time being. As long as you don't use an abundance of water there shouldn't be an issue until we arrive. Hold off on doing laundry or dishwashing for the time being.
- Once our service technician arrives to your property, they will perform some diagnostics test on the system to see why exactly the alarm went off. The septic system has many components that can malfunction, so it is important to find the right problem 1st and not assume it is something. Once the problem is identified we will provide you with an exact quote to fix the problem.

If you have any questions or would like to schedule a service, please call us at 610-285-2563 or via email at septicsvc@gmail.com